


Question	NHS England Score	Practice Score	Comparison
Ease of Getting Through to the Surgery	67%	65%	
Helpful Receptionists	85%	88%	
Able to get Appointment	82%	89%	
Convenient Appointment	89%	99%	
Good Overall Experience of Making Appointment	71%	71%	
Satisfied with Opening Hours	75%	85%	
Open at Convenient Times	74%	85%	
Good Overall Experience at Practice	82%	92%	
Would Recommend Practice to Someone New to Area	75%	90%	

Please see above results of the National Patient Survey 2017.

Accepting entirely there is more we can do, we are very pleased with the results. If you have any ideas as to how we might continue with our improvement then please bring these to the attention of the Practice Manager